

HOUSEKEEPING ONGOING TRAINING

The following training topics are critical to this department's success. The department manager and supervisors will conduct mandatory monthly training sessions which are required for all Housekeeping employees. These sessions will be held on the Thursday of the first pay date each month.

| Training Topic - 2x / Year | Date | Completed |
|--------------------------------------------------------------------------|----------------------|----------------------|
| Guest Experience STAR Performance Appearance: Carts, BOH, Personal | <input type="text"/> | <input type="text"/> |
| | <input type="text"/> | <input type="text"/> |
| Housekeeping Key Control Entering a Guest room | <input type="text"/> | <input type="text"/> |
| | <input type="text"/> | <input type="text"/> |
| Unusual Guest Room Situations Blood Borne Pathogens | <input type="text"/> | <input type="text"/> |
| | <input type="text"/> | <input type="text"/> |
| Cleaning Products | <input type="text"/> | <input type="text"/> |
| | <input type="text"/> | <input type="text"/> |
| Laundry Program | <input type="text"/> | <input type="text"/> |
| | <input type="text"/> | <input type="text"/> |
| How to Clean a Guest Room & Public Space Cleaning | <input type="text"/> | <input type="text"/> |
| | <input type="text"/> | <input type="text"/> |

january

How to Clean a Guest Room & Public Space Cleaning

february

Cleaning Products

march

Laundry Program

april

Guest Experience
STAR Performance
Appearance:
Carts, BOH, Personal

may

Unusual Guest Room Situations
Blood Borne Pathogens

june

Housekeeping Key Control
Entering a Guest room

july

How to Clean a Guest Room & Public Space Cleaning

august

Cleaning Products

september

Laundry Program

october

Guest Experience
Star Performance
Appearance:
Carts, BOH, Personal

november

Unusual Guest Room Situations
Blood Borne Pathogens

december

Housekeeping Key Control
Entering a Guest room